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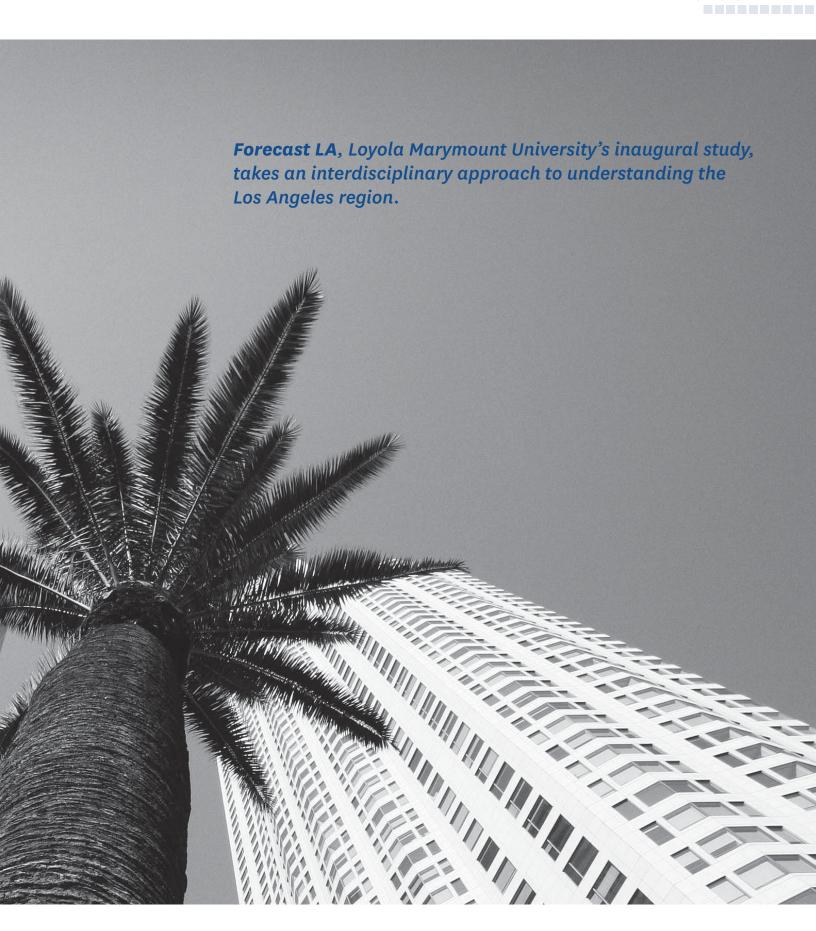












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What does it mean to be an

Angeleno?

"Creative lifestyle. Ambitious.

Ser un angelino es como sentirme en mi país.

Somebody who loves sunshine.

Como vivo aquí aunque no soy nacida aquí, para mi es de mucha importancia porque mis hijos son nacidos aquí.

You have to be open minded with the variety of people and treat everyone with respect.

Hipster. Bluecollar. Optimistic. Urban. Diverse.

Respondents from Loyola Marymount University's 2014 Public Outlook Survey





Fernando J. Guerra, professor of political science and Chicana/o studies, is the founding director of the Center for the Study of Los Angeles at Loyola Marymount University. He earned his doctorate in Political Science from the University of Michigan and his B.A. from the University of Southern California. Guerra has served on standing commissions, blue ribbon committees, and ad hoc task forces for the City of Los Angeles, the State of California, and regional bodies in Southern California. He is a source for the media at the local, national, and international level and has published in the area of state and local government and urban and ethnic politics.



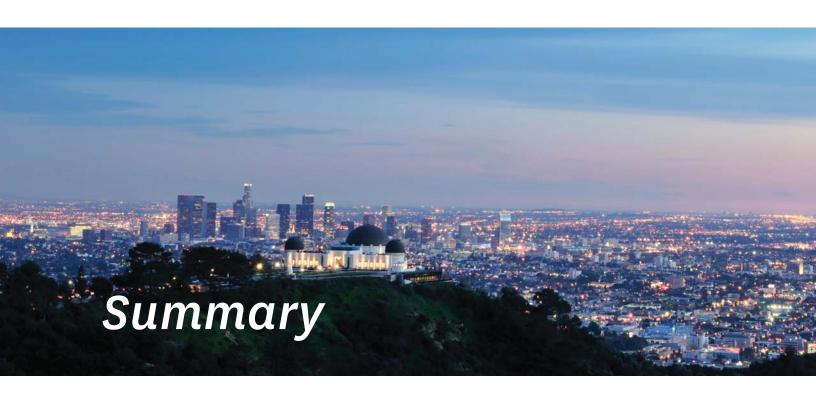
Brianne Gilbert is the associate director of the Center for the Study of Los Angeles. She has an extensive background in the areas of voter surveys, public opinion research, quantitative methodology, and geographic information systems (GIS). She is the author of Statistics in the Social Sciences: Inferential Statistics as Rhetoric in Sociology. Gilbert earned her M.A. and teaching certification from Florida International University and her B.A. from Wittenberg University, both in sociology with emphases on methodology and statistics. She has served as a GIS and statistical consultant in such fields as anthropology, business, environmental studies, geology, medicine, and sociology.



Brittany Machado is the Research Analyst at the Center for the Study of Los Angeles. She is involved with the various phases of research studies including survey development, implementation, and the dissemination of each study's findings. As the undergraduate student supervisor, she works daily with the Center's student researchers to develop their methodological and technical skills. Machado is also developing original educational and event programming for the Center that prepares students for careers in politics, international affairs, business, and research. She earned her M.A. in the social sciences from the University of Chicago and has conducted work across several fields.



Berto Solis is the Communications Coordinator at the Center for the Study of Los Angeles. He plans, organizes, and implements various events the Center hosts such as its biannual lecture series, election central, and most recently Forecast LA, as well as maintains the Center's websites and social media channels. Before joining the Center's team he worked at UC Santa Barbara's Davidson Library in the Government Publications Unit and later as the Special Collections Audio/Visual Digitization Lab Head Technician/Team Leader, specializing in cylinder recording digitization and restoration. Berto earned his B.A. in Spanish and Latin American and Iberian Studies from UC Santa Barbara in 2007.



What Residents Say

Angelenos are an optimistic people. They believe in their region, their cities, and especially their neighborhoods. The greatest resource for any community are its people; the more optimistic the people the greater the civic resource.

Angelenos believe we are heading in the right direction, that the economy will improve, and that they will be in a better financial situation by the end of the year. By wide margins they recommend their city and neighborhood to others; they believe that their neighborhoods are a safe place to live, a good place to raise their children, and a good place to live overall.

A large majority of Angelenos plan to stay in the region. But not every aspect of life is positive.

Angelenos believe that the disparity between the rich and poor will increase, that unemployment will decrease but not significantly, that housing and healthcare costs will continue to increase and most pessimistically, that a vast majority of residents cannot afford to buy a home in Los Angeles.

Challenges persist. To face these challenges leaders require a triad of information for a comprehensive analysis. Leaders need to know what is happening, what their residents believe is happening, and what their colleagues are thinking and doing. This triad of information provides a strong foundation for decision making.

In this forecast we provide quantitative data on the economy, public opinion data from the residents, and a systematic study of leadership. This is the first forecast that combines these fundamental pieces of information for Los Angeles or any region.

What Leaders Say

While residents are optimistic, the mayors of Los Angeles County are even more optimistic about their cities and their ability to affect change. When asked about moving in the right direction, whether the economy will do better in 2014, and whether their residents' finances would improve in 2014, 2020 or 2050; mayors were not only optimistic about their region, but much more optimistic about their cities. Over the entire survey, when asked about conditions in the nation, state, county, and their individual cities, optimism was decidedly higher for their individual cities compared to the county, the county compared to



the state and the state compared to the nation. Just like the residents, the closer the geographic area being discussed the more optimistic the views of the mayors.

Mayors also believe that they do much more in their cities to improve their economy in relation to other cities in the county, that they will be able to attract both large and small businesses to their cities, and that their residents are much better off than those in other parts of the county. Mayors, much like residents, are concerned about healthcare costs. Mayors also are concerned about revenue growth, but by a wide margin are not in favor of increasing taxes.

Mayors are very much in sync with their residents about continuing problems with economic disparity; they both believe that it will continue to increase. However, residents are twice as pessimistic as mayors about the ability of residents to purchase a home in their cities.

One major problem for the region is the belief of mayors that the vast majority of businesses that will move into their cities will come from other parts of the county. That is, while selected cities will see an increase in businesses and jobs, there will be no net increase for the region.

Contrary to expert opinion, mayors believe that city councils have more influence over their economy than other levels of governments such as the Board of Supervisors, the state legislature, or the U.S. Congress. When asked about their biggest concern, mayors chose political paralysis in Washington D.C. and Sacramento over a major earthquake or an international economic meltdown.

While mayors believe their operating budgets will increase they do not see hiring many more city employees. A majority of mayors would also like to see a new hybrid type of pension for employees to replace the defined benefit plan.

Finally, when asked to rank their priorities from over twenty selected issues, mayors ranked reducing crime first, followed by developing new redevelopment alternatives, increasing retail services, providing job opportunities, and - tied for fifth priority - improving public education and improving quality of streets.

In general, mayors show an amazing optimism and a strong belief in local action. Combined with the positive economic indicators, residential optimism, and leadership action, the region is poised to improve over the coming year.

Residents and leaders throughout Los Angeles County now have a method to express their opinions on a myriad of urban services, civic concerns, cultural identity, and satisfaction in the region overall. Forecast LA provides a holistic perspective that goes beyond voters and elections, since residents do not need to be registered voters to participate in the economic and civic life of Los Angeles. What do all the residents of **Los Angeles County** think about their region, their cities, and their neighborhoods? Forecast LA attempts to address this question.

As part of Forecast LA's unique approach to forecasting in the Los Angeles region, the Center for the Study of Los Angeles conducted two "outlook" surveys. The Leaders Outlook Survey involved face-to-face interviews with Los Angeles County mayors who discussed their term-of-office priorities, how their municipalities will fare economically in the short and long term, and other topical issues. The Public Outlook Survey involved 20-minute telephone sessions with 2,400 adults living in Los Angeles County. Survey respondents were asked about quality-of-life concerns, personal economic well-being, homeownership, overall life satisfaction, and various civic issues.

Leaders Outlook Survey

SAMPLING

The universe of this survey included every mayor serving each of the 88 cities in Los Angeles County, including both elected and rotating mayors. Rotating mayors were included in the universe regardless of length of time served as mayor. Including mayors of eight of the top ten most populous cities in the county, 60 mayors completed the survey. These mayors represent 83% of the residents in Los Angeles County who live in incorporated cities.

DATA COLLECTION

In an initial letter, students at Loyola Marymount University and researchers at the Center for the Study of Los Angeles contacted each of the mayors to request their interview participation and explain the survey. Interviews were conducted in a three and a half month period from October 2013 to January 2014. Students and Center researchers then followed up with their assigned mayors to schedule and conduct their surveys individually.

The subject consent form took subjects approximately five minutes to read and sign for consent to participate. This time also included answering any questions the mayor may have asked the interviewer. On average, interviews took 38 minutes to complete.

Mayors were interviewed in their government offices, public places, and places of business. The survey was administered by the student (or in less than 20% of the interviews, by Center researchers), who read aloud multiple choice questions, as well as the open-ended interviewstyle questions. Students recorded interviews (when consent was given by subjects) using a digital recorder provided by the Center. In the case that consent was not given by subjects, students wrote notes on the subject's answers.

At any point the mayor was allowed to opt out of the survey. In addition mayors were informed that there were minimal risks associated with this study and that no penalties existed if he or she chose not to participate.

After the interview and survey administration, students were required to report immediately to the Center to deposit their recorder and completed survey. Students transcribed open-ended questions and Center researchers inputted survey data.



Public Outlook Survey

SAMPLING

Since the primary purpose of this study was to gather representative input from adult residents within the Los Angeles region, a random digit dial (RDD) sample was employed. The RDD sample was drawn by determining the active phone exchanges (the first three numbers of a sevendigit phone number) and blocks with a given sampling area (in this case, by the zip codes that comprise the county) and then producing a random list of all active residential and cell phone numbers in the area. This method produced both listed and unlisted phone numbers.

SCREENERS

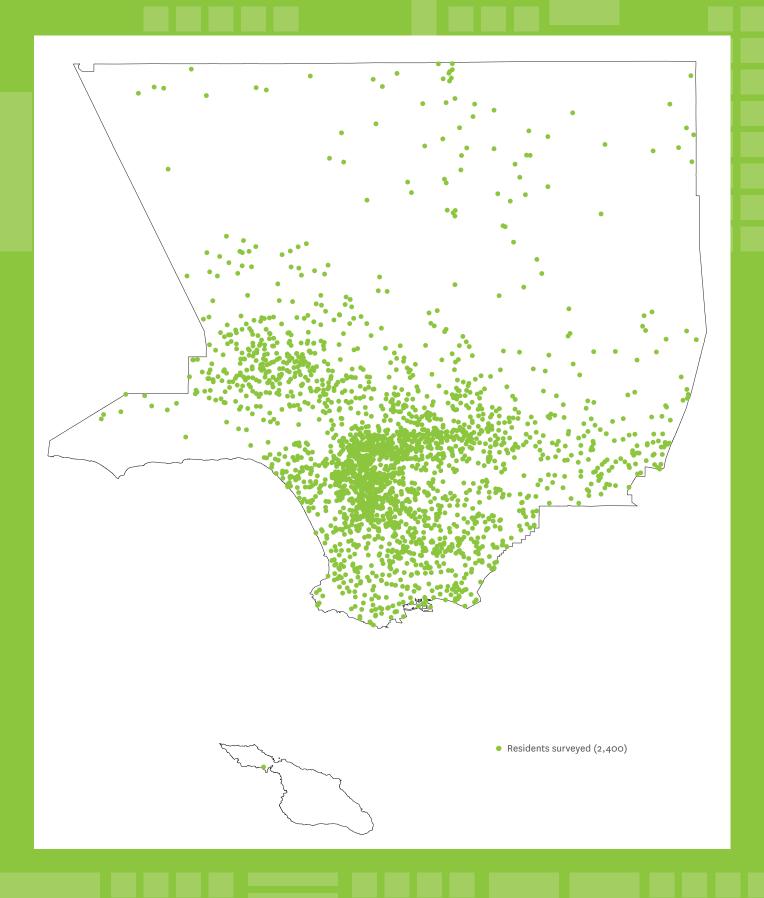
The protocol for this study involved asking potential respondents a series of questions, referred to as screeners, which were used to ensure that the person lived within the county and was at least 18 years old. These screeners were necessary to correct one of the inherent tendencies of the RDD method to over-sample older residents and women. Specifically, RDD samples typically overrepresent women and older residents because they are often more likely to be home in the early

evening or on the weekend and are also more likely to answer the telephone. To adjust for this bias, interviewers asked to speak to the youngest male in the household. If the youngest male was not available at the time of the call, the interviewer asked to speak to the youngest female at home at the time. A gender quota was imposed for male and female respondents to prohibit the responses from being too heavily favored for one gender over the other.

DATA COLLECTION

Telephone interviews were conducted the first three full weeks in January 2014 between the hours of 4:30pm and 9pm during the week, 10am to 4pm on Saturday and 10am to 5pm on Sunday. The survey was translated into Spanish, Mandarin, and Korean; Spanish, Mandarin, and Korean-speaking interviewers were available for those respondents who only spoke, or were more comfortable speaking, either of those languages. The average length of the survey was 21 minutes.

2,400 residents (1,200 from the city of Los Angeles and 1,200 from Los **Angeles County who** live outside the city of LA) made up the sample for the Public Outlook Survey. Racial/ ethnicity quotas were employed in each sample to achieve desired numbers of respondents identifying as Latinos, Whites, African Americans, and Asian Americans.

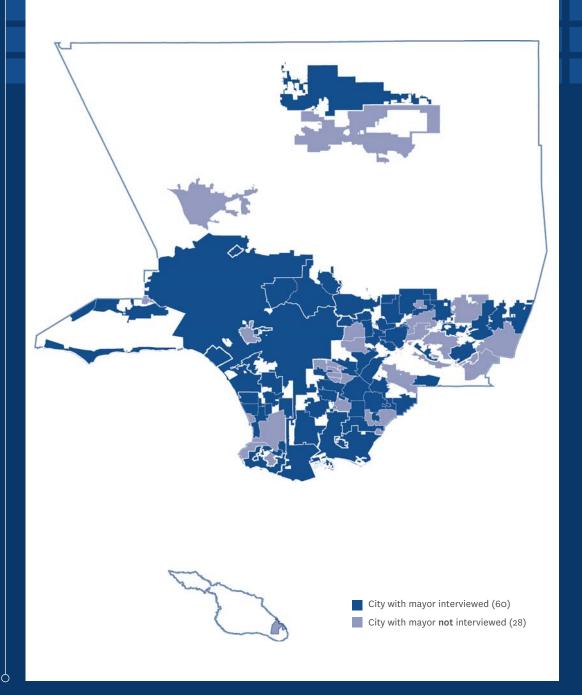


Demographics: Residents 18 and Older

GENDER		UNION MEMBERSHIP	
Male	49%	No one in my household	78%
Female	51%	belongs to a union	100
		I or someone in my household belongs to a government union	13%
RACE/ETHNICITY		I or someone in my household	9%
Latino	43%	belongs to a private union	
White	31%		
African American	9%	POLITICAL IDEOLOGY	
Asian American	15%	Liberal	2=0/
Other ethnicity	2%	Liberal	37%
cener cenmenty	273	Moderate	32%
405		Conservative	32%
AGE	14%	HOUSEHOLD INCOME	
18-29 30-44	38%		
45-64	33%	Under \$40K	45%
65 & over	15%	\$40K-69,999	23%
os a over	1570	\$70K-99,999	14%
		\$100K-149,999	9%
EDUCATION		\$150K or more	9%
Less than high school	14%		
High/tech school graduate	48%	MARITAL STATUS	
College graduate	27%	Single	30%
Graduate degree	11%	Married	50%
		Divorced/Separated	9%
EMPLOYMENT		Widowed	6%
		Domestic partnership	5%
Employed full-time	45%		
Employed part-time	13%	DIDTH COUNTRY	
Student	6%	BIRTH COUNTRY	
Homemaker	8%	U.S. born	60%
Retired	17%	Naturalized	25%
Unemployed	11%	Non-citizen	15%
		YEARS LIVED IN LOS ANGELES	
		5 years or less	4%
		6-15 years	19%
		16-25 years	26%
		26 or more years	51%

ERIC GARCETTI, Los Angeles BOB FOSTER, Long Beach DAVE WEAVER, Glendale R. REX PARRIS, Lancaster FRANK SCOTTO, Torrance BILL BOGAARD, Pasadena ANDRE QUINTERO, El Monte **FERNANDO VASQUEZ, Downey** JAMES T. BUTTS JR., Inglewood LUIGI VERNOLA, Norwalk **EMILY GABEL-LUDDY, Burbank** AJA BROWN, Compton GIL HURTADO, South Gate JIM DEAR, Carson PAM O'CONNOR, Santa Monica **DANIEL JUAREZ, Hawthorne** STEVE CROFT, Lakewood **RAY DUNTON, Bellflower AIDE CASTRO**, Lynwood STEVE ASPEL, Redondo Beach **BRENT A. TERCERO, Pico Rivera CHRISTINA CORTEZ, Montebello** PAUL K. TANAKA, Gardena MARIO GOMEZ, Huntington Park MICKEY SEGAL, Arcadia **POLLY LOW, Rosemead** STEVE DE RUSE, La Mirada WALTER ALLEN III, Covina JOSEPH R. ROCHA, Azusa SUSAN BROOKS. Rancho Palos Verdes **CHARLIE KLINAKIS, La Puente**

The 60 mayors interviewed as part of the Leaders Outlook Survey represent 83% of the LA County residents who live in cities.



JULI COSTANZO, San Gabriel

Demographics: Leaders

Male	73%
Female	27%
RACE/ETHNICITY	
Latino	25%
White	55%
African American	8%
Asian American	7%
Other ethnicity	6%
Multiple responses allowed.	
AGE	
18-29	20
30-44	12%
45-64	53°
65 & over	34%
EDUCATION	
High school diploma or equivalent	23%
College degree	37º
Graduate degree	40%
CURRENT OR PREVIOUS EXPERIENCE	
Member of a private sector union	220
Member of a public sector union	25 ⁰
Small business owner	58%
Elected member of another local office	18%
Member of your party's central committee	89
Legislative aid	10%
208.0144.70 4.4	

POLITICAL PARTY	
Democrat	57%
Republican	35%
Declined to state	7%
Other	2%
POLITICAL IDEOLOGY	
Liberal	27%
Moderate	45%
Conservative	28%
BIRTH COUNTRY	
Born in the United States	92%
Not born in the United States	8%
PARENTS BIRTH COUNTRY	
Both were born in the United States	70%
One was born in the United States	10%
Both were born in another country	20%
YEARS LIVED IN LOS ANGELES	
2-5 years	2%
6-10 years	3%
11-15 years	2%

16 years or more

JEFFREY COOPER, Culver City Walnut

MARY ANN LUTZ, Monrovia DAVID LESSER, Manhattan Beach **OPANYI NASIALI,** Claremont ABBE LAND, West Hollywood **CURT MORRIS,** San Dimas PAT KEARNEY, Lawndale **DON KENDRICK, La Verne**

93%

How do you think things are going in the (nation/state/region/city/ neighborhood): in the right direction or the wrong direction?

Residents are optimistic about the direction of their neighborhoods, cities, and region. The closer to home, the more optimistic residents are. Personal investment in the area is a strong driver of optimism. Leaders reflect a similar trend towards optimism the smaller the area of focus. The converse can also be observed: pessimism increases in relation to the state and national areas among leaders. Direct involvement with the region continues to be a strong driver of optimism: nearly all leaders believe their cities are going in the right direction.

		LEADERS	RESIDENTS
	RIGHT DIRECTION	46	_
NATION	WRONG DIRECTION	54	_
STATE	RIGHT DIREC TION	56	_
SIAIL	WRONG DIRECTION	44	_
LA REGION/ COUNTY	RIGHT DIRECTION	80	59
	WRONG DIRECTION	20	41
	RIGHT DIRECTION	98	70
CITY/AREA	WRONG DIRECTION	2	30
NEIGHBORHOOD	RIGHT DIRECTION	_	75
	WRONG DIRECTION	_	25

All numbers represent percentages, unless otherwise indicated. Due to rounding, not all columns total 100%.

Are we going in the right or wrong direction, and how does that relate to ethnicity?

	LOS ANGEL	ES REGION	CITY/	AREA	NEIGHBO	RHOOD	
	RIGHT DIRECTION	WRONG DIRECTION	RIGHT DIRECTION	WRONG DIRECTION	RIGHT DIRECTION	WRONG DIRECTION	
AFRICAN AMERICAN	56	44	63	37	68	32	
ASIAN AMERICAN	69	31	82	18	84	16	
WHITE	54	46	70	30	80	20	
LATINO	61	39	69	31	69	31	
OTHER	57	43	69	31	79	21	

RESIDENTS

All groups of Angelenos see their region and city going in a positive direction; some more than others. Asians are the most optimistic, followed by Latinos and African Americans. Immigrants, mostly Latinos and Asians, are much more optimistic than US born residents. Our results show that immigrants continue to believe in the California dream.

Are we going in the right or wrong direction, and how does that relate to ideology?

	LOS ANGEL	ES REGION	CITY/	AREA	NEIGHBO	DRHOOD	
	RIGHT DIRECTION	WRONG DIRECTION	RIGHT DIRECTION	WRONG DIRECTION	RIGHT DIRECTION	WRONG DIRECTION	
LIBERAL	70	30	74	26	79	21	
MODERATE	60	40	73	27	73	27	
CONSERVATIVE	45	55	64	36	73	27	

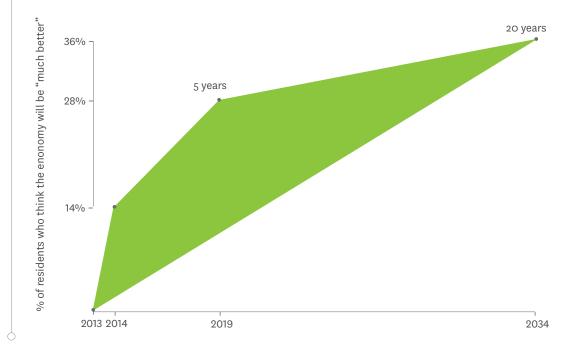
RESIDENTS

Liberals, moderates, and conservatives are equally optimistic about the direction of their neighborhoods. As observed previously, as the geographic area covered by the question gets larger and more distant, optimism decreases. Residents' political ideology is related to how sharp this decrease in optimism will be. Conservatives show the largest drop in optimism towards their city and region, followed by moderates, and lastly liberals. The closer to home the more optimistic each group becomes, especially conservatives.

RESIDENTS

The majority of residents are optimistic about the economy improving over time. The longer the time frame, the more optimistic residents feel. The shorter the timeframe, the more cautiously optimistic residents feel. While only 14% consider the economy to be "likely much better" in the next year, 60% consider the economy to be "somewhat better" in the next year. Over the long term cautious optimism turns into outright optimism.

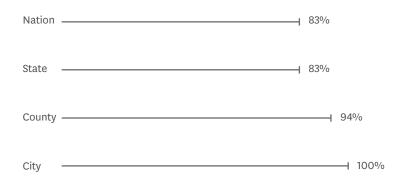
In general, do you believe the economy will do much better, somewhat better, somewhat worse, or much worse in 2014 than 2013?



LEADERS

Do you believe the economy will do better in 2014 than 2013?

Over the course of the next year, leaders are very optimistic about the state of the economy in the national, state, county, and city level. Leaders are most optimistic about the economies they can directly influence, showing a 100% and 94% rate of optimism for their cities and counties respectively. As their ability to influence the region diminishes, their optimism in regards to its financial future decreases.



Relative to the rest of the county, in 2014 will your city's residents be better off, about the same, or worse off?

	BETTER OFF	SAME	WORSE OFF
LEADERS	61	34	5
RESIDENTS	38	47	15

By the end of the year, do you expect the financial situation in your household to improve, worsen, or stay the same?

	IMPROVE	STAY THE SAME	WORSEN
AFRICAN AMERICAN	55	39	6
ASIAN AMERICAN	31	57	12
WHITE	38	56	6
LATINO	62	6	32
OTHER	58	36	6

LEADERS

RESIDENTS

While both residents and leaders do not expect the regional economy to worsen in the next year, leaders are more likely to be optimistic while residents are more likely to expect the status quo to continue. Given the power, influence, and responsibility inherent to their positions, leaders are likely to expect improvements just as their constituents are likely to demand them. Meanwhile. residents continue to exhibit a cautious optimism in regards to their future.

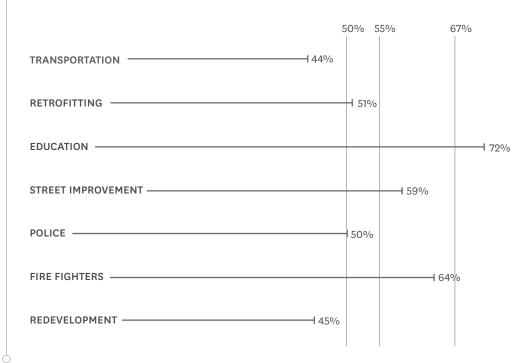
RESIDENTS

Residents do not expect their household incomes to decrease over the next year. Most residents expect their income to improve or stay the same. In terms of race and ethnicity, Asian Americans and whites show the most pessimism in terms of their finances, with a majority expecting their income to decrease or remain the same. Conversely, more than half of Latinos and African Americans expect their incomes to increase over the next year.

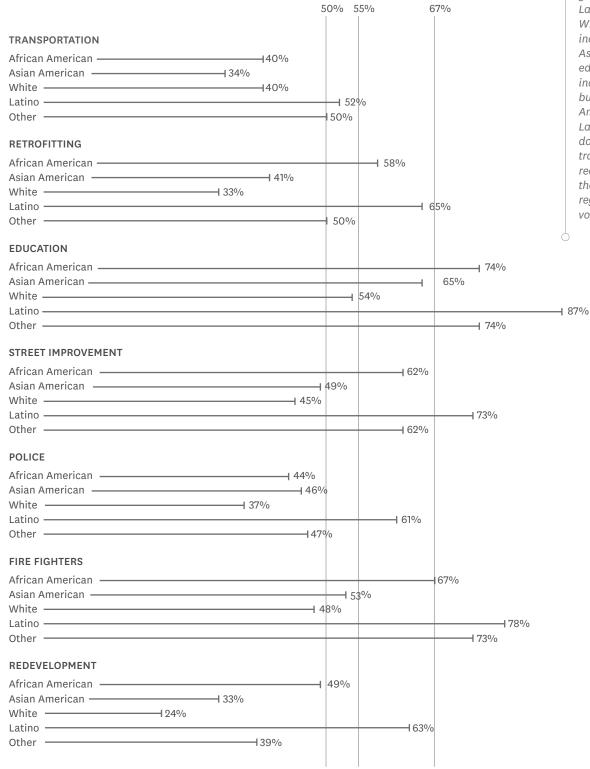
RESIDENTS •

Residents are most willing to increase their taxes for education, firefighting services, and street improvements. Residents are somewhat willing to increase their taxes for earthquake retrofitting and police services. Residents are least willing to increase their taxes for transportation and redevelopment. This is the opinion of both registered and non-registered voters, all of them taxpayers.

Currently the county's sales tax is 9.0%. Would you be willing to increase that tax for the following projects?



Currently the county's sales tax is 9.0%. Would you be willing to increase that tax for the following projects, and how does that relate to race and ethnicity?



RESIDENTS

When it comes to supporting taxes there is a wide variety of differences among ethnic groups. There are no taxes Latinos do not support. Whites only support tax increases for education. Asians, in addition to education, support tax increases for fire services, but nothing else. African Americans are more like Latinos, although they do not support taxes for transportation, police, or redevelopment. Again, this is the combined opinion of both registered voters and nonvoters, all of them taxpayers.

Do you think the majority of residents in your city/area can afford to buy a home?

Optimism about local residents' prospects for buying a home is low for both leaders and residents. Leaders, however, are less pessimistic about the prospects of local residents' ability to purchase a home. This leader/resident gap might be explained by the fact that leaders are overwhelmingly homeowners in comparison to their residents.





RESIDENTS

Every type of Angeleno is pessimistic about a majority of residents being able to afford a home in their respective city. No matter the type of city or type of resident, this pessimism about homeownership holds true.

Do you think the majority of residents in your city/area can afford to buy a home?

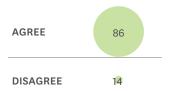
	YES	NO
EMPLOYMENT		
Employed full time	16	84
Employed part time	15	85
Student	17	83
Homemaker	21	79
Retired	16	84
Unemployed	21	79
EDUCATION LEVEL		
Less than high school	20	80
High school degree	17	83
College degree	16	84
Graduate degree	15	85

	YES	NO
CITIZENSHIP		
U.S. born	14	86
Naturalized	19	81
Non-citizen	25	75

Do you think the growing economic disparity between the rich and the poor will increase, stay the same, or decrease in the future?

	INCREASE	STAY THE SAME	DECREASE
LEADERS	50	48	2
RESIDENTS	54	33	13

Recently the state voted to increase the minimum wage to \$10 per hour starting in 2016. Do you agree or disagree with this new law?



Do you believe the following will increase, stay about the same, or decrease by the end of the year?

	INCREASE	STAY THE SAME	DECREASE
UNEMPLOYMENT	31	35	35
HOUSING PRICES	69	22	9
HEALTHCARE COSTS	65	20	15

LEADERS

RESIDENTS

Residents believe that economic disparity will continue to increase over the course of the next year. Leaders are almost evenly split in their belief that economic disparity will increase or will increase or remain the same by the end of 2014. Almost no leaders see a decrease in income disparity in the future while a hopeful number of residents foresee a decrease in income disparity. Residents overwhelmingly support a minimum wage increase while one of the primary concerns for leaders was job creation.

RESIDENTS

Not surprisingly, residents believe that housing and healthcare costs will continue to increase in the next year. Only 35% of residents believe that the unemployment rate will decrease in the next year. The three major drivers of an individual's economic situation are not improving as rapidly as many would like to see. Despite these concerns, it seems that residents remain optimistic about their overall quality of life.

RESIDENTS

Los Angeles has been and remains a manufacturing center, a trade hub, an entertainment capital, a financial headquarters, a tourism darling, and a real estate powerhouse in varying degrees of prestige, notoriety, and stability. Real estate has been the only economic sector to navigate the many tumultuous changes in demographics, economics, environment, and politics in the area, despite the low importance residents attribute to it. It appears that residents are focused on future-oriented sectors (i.e., technology) and not on the most historic and consistent, real estate.

On a scale of 1 to 5 with 5 being the most important and 1 being the least important, how important are the following sectors to the county's economy?

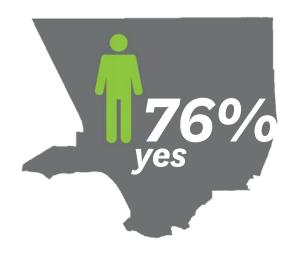
TECHNOLOGY	4.3
TRADE	4.2
FINANCE	4.1
MAUFACTURING	4.0
TOURISM	3.9
ENTERTAINMENT	3.9
REAL ESTATE	3.9

Numbers represent the average ranking.

RESIDENTS

It is difficult to say what makes an Angeleno or even who is an Angeleno. Whatever the term means, a vast majority of Los Angeles County residents identify themselves as Angelenos.

Do you consider yourself to be an Angeleno?





Do you consider yourself to be an Angeleno?

	YES	NO
CITY/COUNTY		
City of LA	81	19
LA County, excluding city of LA	73	27

ETHNICITY

African American	68	32
Asian American	83	17
White	67	33
Latino	83	17
Other	64	36

CITIZENSHIP

U.S. born	71	29
Naturalized	84	16
Non-citizen	84	16

RESIDENTS

Not surprisingly, residents of the city of Los Angeles are more likely to identify as Angelenos than the residents of Los Angeles County, but not by a large margin. While all ethnic groups identify as Angelenos, Latinos and Asians are especially likely to identify as such. Noncitizens and naturalized citizens are also more likely to identify themselves as Angelenos. Los Angeles is a city of immigrants and the perceived identities of those groups reflect a strong association.

RESIDENTS

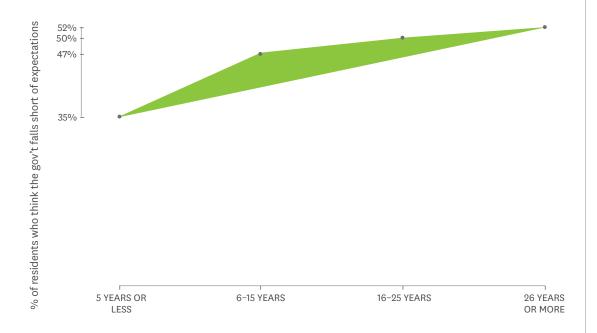
Half of all residents consider their expectations of the government to be unmet while most are satisfied or very satisfied with the services the government offers. This apparent contradiction disappears as the specific registers of residents' satisfaction are explored. Few residents express high levels of satisfaction with the services they receive; most residents are merely satisfied with the services they receive. Satisfaction is not a glowing endorsement of quality. In terms of expectations, do the services the city/county government provides exceed your expectations, meet your expectations, or fall short of your expectations?

Exceed expectations	4
Meet expectations	46
Fall short of expectations	50

Overall how satisfied would you say you are with the quality of the services that your city/county provides?

Very satisfied	13
Satisfied	51
Neither satisfied nor unsatisfied	22
Unsatisfied	10
Very unsatisfied	4

Do the services your city/county government provide exceed your expectations, meet your expectations, or fall short of your expectations, and how does that relate to the length of your time living in LA?



RESIDENTS

The expectations residents have of their governments increase the longer they remain in the region. Residents who have lived here longest expect the most from their governments. Long-time residents may be more aware of the services provided and therefore expect more, or may be older in age and therefore more reliant on government-provided services. Residents who are newest to the region report the government meeting their expectations. These may be younger residents, those who are unaware of, or not heavily reliant on, the services provided, or it could be that newer residents' needs are most in-line with the government's priorities.

Do you think your city/county does enough, more than enough, or not enough to integrate immigrants into the community?

	LA COUNTY	CITY OF LA	LA COUNTY EXCLUDING THE CITY OF LA
ENOUGH	49	44	52
MORE THAN ENOUGH	18	17	18
NOT ENOUGH	34	39	30

RESIDENTS

Residents are split on their perception of the government's efforts in dealing with immigration, though more so in the city of Los Angeles than in the county alone or in the county overall. That the city of Los Angeles has a complex perspective about efforts surrounding immigration integration (including recently reopening the Office of Immigrant Affairs) which further cements its status as an immigrant's city.

RESIDENTS

Residents enjoy the environment, amenities, and education their cities offer and appreciate the sense of community and diversity their cities give them. Nevertheless, residents worry about the affordability of their homes and healthcare and about their access to desirable work. Residents also worry about homelessness and disaster preparedness. Overall, a majority of residents believe they have a good to excellent quality of life.

In your city/county, how would you rate the characteristics as a whole using the scale excellent, good, fair, or poor?

CHARACTERISTICS	EXCELLENT	GOOD	FAIR	POOR
Overall quality	14%	44%	37%	6%
Appearance	14%	40%	36%	11%
Access to health care	9%	33%	36%	22%
Quality housing	6%	22%	39%	34%
Desirable employ	6%	23%	40%	32%
Culture & recreation	15%	39%	35%	11%
Quality of amenities	19%	47%	28%	6%
K-12 education	13%	37%	29%	21%
Traffic mobility	9%	34%	32%	25%
Public transport	14%	41%	31%	14%
Walkability	15%	38%	32%	15%
Crime & safety	11%	36%	36%	17%
Sense of community	15%	36%	36%	13%
Integration	12%	40%	35%	13%
Environment	10%	39%	38%	13%
Homelessness	6%	21%	30%	43%
Mental health	10%	35%	33%	21%
Disaster	9%	36%	37%	18%

If someone was interested in moving to your neighborhood, would you recommend it for the following aspects?

	YES	NO
AS A PLACE TO LIVE OVERALL	85	15
AS A SAFE PLACE TO LIVE	83	17
AS A PLACE TO RAISE CHILDREN	77	23
AS A PLACE TO RETIRE	63	37
AS A PLACE TO WORK	65	35
FOR ITS OVERALL QUALITY OF LIFE	82	18

RESIDENTS

Residents eagerly recommend their city or neighborhood as a place to live, especially in regards to their overall quality of life. By a small factor, pessimism increases in regards to recommending their city or neighborhood when it comes to work and retirement.

RESIDENTS •

Anxiety about having work hours reduced is related to historically unstable demographic groups such as young people, low wage earners, non-citizens, and new residents. The most vulnerable residents tend to be a combination of these demographic factors. Not surprisingly, older residents, residents with incomes over 100k, or college educated residents are the least likely to expect decreased hours. In terms of racial and ethnic groups, Latinos and Asians feel their work hours are the most threatened followed by African Americans and lastly whites.

Do you, or does someone in your household, expect to have hours at work reduced at some point during the current year, 2014?

AGE

ETHNICITY	YES
African American	16
Asian American	21
White	13
Latino	24
Other	14
CITIZENSHIP	
U.S. born	15
Naturalized	24
Non-citizen	26
INCOME	
Under 40K	26
\$40K-69,999	20
\$70K-99,999	14
\$100K-149,999	7
\$150K and over	10

18-29	25
30-44	20
45-64	19
65 & over	10
EDUCATION LEVEL	
Less than high school	30
High school degree	20
College degree	16
Graduate degree	12
POLITICAL BELIEFS	
Liberal	16
Moderate	19
Conservative	23

YES

LIVED IN LOS ANGELES

5 years or less	27
6-15 years	26
16-25 years	22
26 years or more	15

If you've lived in LA for five years or less, why did you move to the Los Angeles region? If you've lived in LA for more than five years, why do you stay in the Los Angeles region?

	REASONS TO MOVE TO LA	REASONS TO STAY IN LA
Strong job market/employment opportunities/economic opprotunity	31	37
Proximity to family and/or friends	46	64
Neighborhoods/sense of community	6	33
Diverse population	9	25
Green living, including walkability and biking	13	21
Proximity to activites and amenities (e.g., entertainment, arts, sports, etc.)	9	34
Mass transit options	6	15
Housing options	12	25
Educational opportunities (public, private, parochial, higher education)	28	27
Environmental factors (e.g., weather, beach, etc	.) 28	48
Reputation/spirit of Los Angeles	4	25

RESIDENTS

People move to Los
Angeles County for the
educational, vocational,
and environmental
opportunities the region
offers and to be closer to
their friends and families.
Residents stay in the region
for the same reasons in
addition to gaining a sense
of community and learning
to appreciate the region's
various amenities and
unique diversity.

How likely are you to move out of the Los Angeles region in the next 5 years?

VERY LIKELY	13
SOMEWHAT LIKELY	17
NOT VERY LIKELY	22
NOT LIKELY AT ALL	48

RESIDENTS

More than two thirds of the residents surveyed do not plan on leaving the region in the next five years.

Center Activities

The Center for the Study of Los Angeles produces a wide variety of scholarly work, from journal articles, presentations, and studies to commissioned volumes regarding Los Angeles and its prominent members. In addition to these research projects and as part of its commitment to education about the region, the Center for the Study of Los Angeles hosts a diverse range of events, many of which are free and open to the public.

CENTER FOR THE STUDY OF LOS ANGELES STUDENT RESEARCH ASSISTANTS

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THE TOP 100 MOST SIGNIFICANT ELECTED OFFICEHOLDERS IN LOS ANGELES COUNTY

The *Top 100* is a database of the 100 most powerful elected positions in Los Angeles County dating back to 1959. By recording the name, ethnicity, gender, and election year of each officeholder, the *Top 100* database demonstrates the significant shifts in minority political inclusion over the last several decades. The record accounts for changes in structures such as atlarge elections, redistricting, and the creation of new positions. Ethnicities are coded as white, Latino, black, Asian American, and Jewish. The result is a powerful visual tool that tells the story of a changing political landscape and the future of more equal representation.

THE TOP 300 MOST SIGNIFICANT ELECTED OFFICEHOLDERS IN CALIFORNIA

The *Top 300* is an extension of the *Top 100*. This database includes the state constitutional officers, Board of Equalization, U.S. Representatives, the Board of Supervisors for the ten largest counties, and the city councilmembers of the top ten most populous cities in the state. All of these elected officials are also entered by election year and coded for race (white, Latino, black, and Asian American) as well as gender. This data shows a clear shift in power and the effects of redistricting on minority political inclusion.

THE SACRAMENTO SEMINAR

The Sacramento Seminar is an annual event attended by colleges and universities from throughout the state spend three days in the state capitol learning about politics, public policy, and careers in government service. The core of the Seminar is a series of panels with elected officials, lobbyists, chiefs of staff, interns, and Capital Fellows; topics have included the future of public policy, the new superminority, the effects of redistricting, and more. Additionally, students attend a networking reception, take tours of the capitol, and establish relationships with colleagues from other universities to better equip them as future leaders.

THE LEADERSHIP INITIATIVE

The Leadership Initiative is an effort to promote effective leadership development, civic engagement, and public policy advocacy in Los Angeles. The Center is conducting an integrative study of leaders in ten sectors including politics, education, arts/culture, business, community, health, land use/housing, law, media/entertainment, and religion/spirituality. Upon completion, the Center's Leadership Initiative will have identified and surveyed 1,000 leaders who impact public policy. The objective of this project is to provide data that will encourage collaborative leadership and accountability for better community outcomes in Los Angeles.

LA/DF: DEVELOPING BINATIONAL LEADERS

Los Angeles/Mexico City (DF) is a university-led Los Angeles/Mexico City partnership and consortium to prepare a new generation of leadership working in both countries across a variety of companies, institutions, organizations, and sectors that have binational U.S./Mexico operations. A group of LMU students complete a 15-week course of preparatory briefings, meetings, and local field trips prior to traveling to Mexico City in for a week-long immersion. Through this program Los Angeles and Mexico City-based college students acquire a greater understanding of their own metropolis through a systematic and guided comparison of the structures and dynamics of these two megacities.

THE EXIT POLLS

To address methodological issues surrounding the discrepancies in 2000 and 2004 Presidential election exit poll results (e.g., poor sampling techniques, inaccurate results, and skewed reporting of underrepresented subgroups (e.g., African American and Latino voters), LMU researchers developed and implemented an innovative sampling technique known as the "racially stratified homogenous precinct approach" in the city of Los Angeles. Since then the Center has conducted eight exit polls and has produced some of the most accurate exit polling results in the country. To date, over 1,000 undergraduate researchers at LMU have collected more than 17,000 surveys.

THE LA RIOTS ANNIVERSARY STUDIES

The 1992 LA Riots had a profound impact on nearly every aspect of Los Angeles, from government and community relations to quality of life to demographics. Many wondered how these Riots would affect future quality of life, and race relations in LA could no longer be ignored. In observance of each of the 5, 10, 15, and 20 year anniversaries of the LA Riots, the Center for the Study of LA sponsored cross-sectional phone surveys of Angelenos to study their attitudes toward Los Angeles. In a longitudinal effort to learn more about this impact, the Center conducted surveys in 1997, 2002, 2007, and 2012.

THE UNDERGRADUATE RESEARCH SYMPOSIUM

The Undergraduate Research Symposium (URS) is an annual conference hosted by Loyola Marymount University displaying the works of several hundred students. Each year the Center works with a majority of its student researchers to design, organize, and present their research at the URS. The students use statistical analysis programs (Stata and SPSS) to analyze data, geographic information systems (GIS) to create maps, Qualtrics to create and distribute surveys, and learn interviewing techniques to develop their projects. Our students are trained to use a host of large datasets such as the U.S. Decennial Census and American Community Survey. Most often students choose to use data from one or more of the dozens of surveys the Center has conducted since its inception. Given the Center staff's high standards, the process often entails dozens of drafts but yields excellent, graduate-level work.

LECTURE SERIES

The Center organizes various lectures throughout the year which are filmed and aired on LA36. This year the Center is launching its new Forecast LA Lecture Series in conjunction with the Forecast LA conference which will focus on the future of regional issues such as water, power, transportation, education, and elections. Previous lectures have featured hundreds of panelists on a variety of topics relating to the city, county, region, state, and nation. These lectures give students an intimate look at the places in which they live and allow them to interact with their public leaders.

THE THOMAS AND DOROTHY LEAVEY CENTER FOR THE STUDY OF LOS ANGELES RESEARCH COLLECTION

The Research Collection is a special collection focused on preserving Los Angeles political artifacts. It houses papers of Los Angeles public officials; Los Angeles' real estate and industrial developers; reformers and reform movements (principally in the late twentieth-century Los Angeles); prominent Roman Catholic families in Los Angeles; and other collections related to Los Angeles history and politics. Most recently the Center celebrated the addition of the Bill Rosendahl-Adelphia Communication Corporate Collection or Public Affairs Television Programs. The Research Collection promotes undergraduate research and preserves knowledge for future generations of Angelenos.

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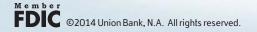
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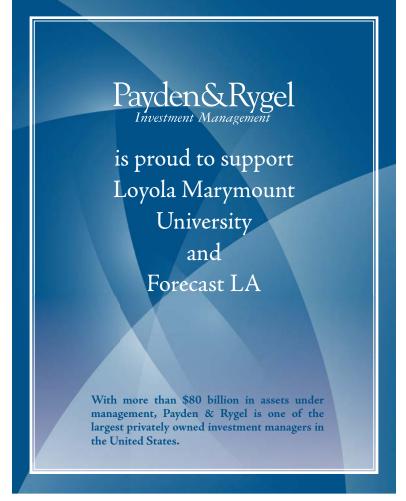


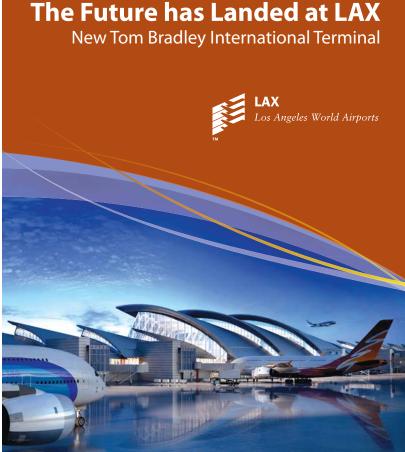
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The Center taught me so much about local politics."

-Student Research Assistants, Class of 2014

LMU LA

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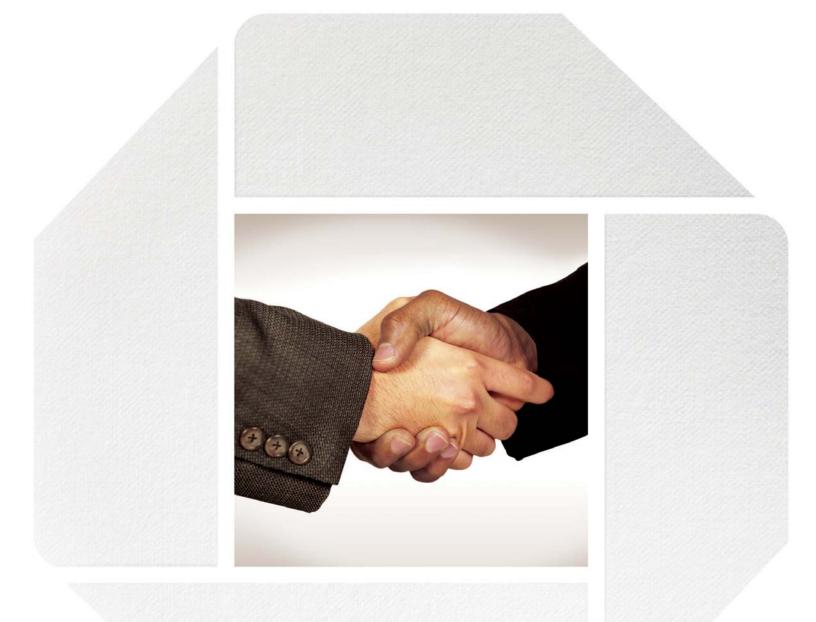
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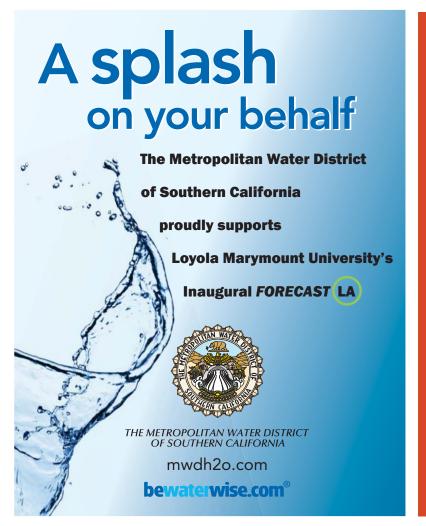
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- Myron Gray, UPS, President, U.S. Operations

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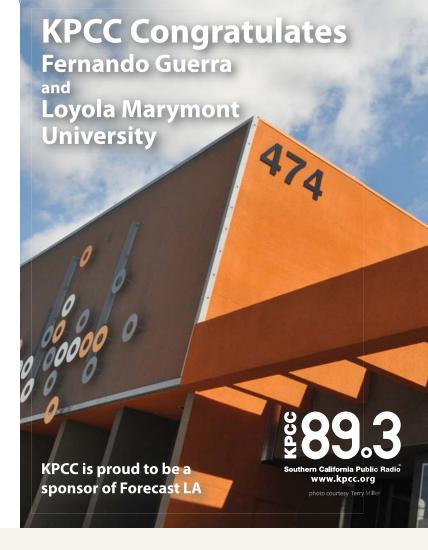
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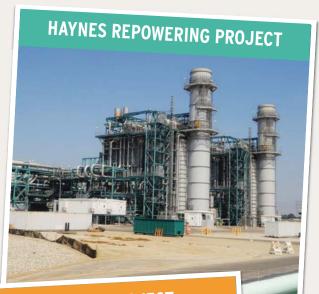


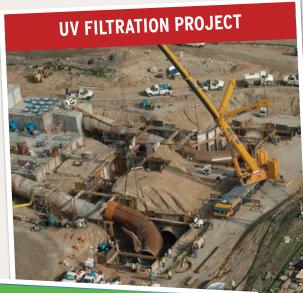
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